

Appendix

**The Link Award Ceremony 2011
Round 3 and Annual Results**

**Annual Results
2011/12 Annual Best Managed Cluster Awards**

<p>Gold Award: Cluster 15 Sau Mau Ping, Lok Wah, Po Tat, Hiu Lai, Lok Nga Court, Shun Tin, Shun Lee, Shun On Shopping Centres</p>	
<p>Silver Award: Cluster 8 Shek Wai Kok, Shek Lei, Shek Yam, Tai Wo Hau, Kwai Fong, On Yam, Kwai Hing, Kwai Shing East, Yin Lai Court Shopping Centres</p>	
<p>Bronze Award: Cluster 9 Oi Man, Ho Man Tin, Lai Kok, Fu Cheong, Nam Cheong, Hung Hom, Hoi Fu Shopping Centres</p>	

Round 3

Best Managed Cluster Awards	
<p>Gold Award: Cluster 8</p> <p>Tai Wo Hau, Shek Lei II, Shek Yam Shopping Centres</p>	
<p>Silver Award: Cluster 15</p> <p>Po Tat, Lok Wah, Sau Mau Ping Shopping Centres</p>	
<p>Bronze Award: Cluster 12</p> <p>Kam Tai, Kam Ying Court, Chung On Shopping Centres</p>	
<p>Merit Award</p> <p>Cluster 9: Fu Cheong, Oi Man, Hoi Fu Shopping Centres</p>	<p>Merit Award</p> <p>Cluster 2: Tin Tsz, Tin Shing, Tin Yiu Plaza</p>
<p>Best Managed Cluster: Facilities Management</p>	<p>Gold Award: Cluster 15</p> <p>Po Tat, Lok Wah, Sau Mau Ping Shopping Centres</p> <p>Silver Award: Cluster 14</p>

	<p>Kai Tin, Tak Tin, Lei Yue Mun</p> <p>Bronze Award: Cluster 9</p> <p>Fu Cheong, Oi Man, Hoi Fu Shopping Centres</p>
Best Managed Cluster: Customer Services	<p>Gold Award: Cluster 8</p> <p>Tai Wo Hau, Shek Lei II, Shek Yam Shopping Centres</p> <p>Silver Award: Cluster 15</p> <p>Po Tat, Lok Wah, Sau Mau Ping Shopping Centres</p> <p>Bronze Award: Cluster 12</p> <p>Kam Tai, Kam Ying Court, Chung On Shopping Centres</p>
Outstanding Shopping Centres: Facilities Management	<p>Gold Award: Cheung Wan Estate Retail Shop</p> <p>Silver Award: Tak Tin Plaza</p> <p>Bronze Award: Po Tat Shopping Centre</p> <p>Merit Award: Po Tin, Fu Cheong Shopping Centres</p>
Outstanding Shopping Centres: Customers Service	<p>Gold Award: Kwong Fuk Shopping Centre</p> <p>Silver Award: Shek Lei II Shopping Centre</p> <p>Bronze Award: Chung On Shopping Centre</p> <p>Merit Award: Tai Wo Hau, Po Tat Shopping Centres</p>
Best Managed Shopping Centre Awards	<p>Gold Award: Po Tat Shopping Centre</p> <p>Silver Award: Shek Lei II Shopping Centre</p> <p>Bronze Award: Lok Wah Shopping Centre</p> <p>Merit Award: Tai Wo Hau , Hoi Fu Shopping Centres</p>
Best Service Ambassador	
<p>Yu Siu Kuen(Kwong Fuk), Lo Hoi Sha (Tin Shing), Cheung Chi Ping (Butterfly),Tang Yuk Lin (Sun Tin Wai), Wong Mei Wah (Mei Lam), Chan Yin Ping (Shek Yam), Leung Wing Kin (Shek Lei II), Hung Leung (Chung On), Ma Lai Ping (Po Tat)、 Wong Choi Yuk (Lok Wah), Sin Yau Kuen (King Lam),</p>	